

Services withdrawal: Discontinuance of service for select IBM TS3500 Tape Drive products. Some replacements available.

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Withdrawal

End of service (EOS)

Periodically, IBM provides notice to clients of plans to discontinue services for IBM and original equipment manufacturer (OEM) products under IBM Agreement. At this time, IBM is providing notice that specified machine types and models will be discontinued from maintenance services on the End of Service (EOS) effective dates. Some replacements may be available. IBM will send no further correspondence of this nature for these machine types, models, or RPQs.

Replacement options

To assist in transition planning for the products to go End of Service, the following IBM websites provide details on current storage hardware offerings. See:

- [Tape storage solutions](#)
- [IBM Storage Product Guide](#)

Work with your IBM representative or IBM Business Partner for specific replacement recommendations.

After the EOS effective date, IBM will no longer offer full hardware maintenance service for the following machine types and models. If available, clients will continue to receive limited hardware maintenance service as described in the "Hardware Service Extension" section of your terms with IBM, without lapse in coverage, for the listed machine types and models.

IBM Storage products subject to EOS

Machine type	Model	Product description	EOS effective date	Recommended replacement options (if applicable)
3588	F6A	TS1060 Tape Drive Model F6A	31 December 2024	TS1080 Tape Drive Model F8C or IBM Ultrium LTO-9 Tape Drive Model F9C
3588	F7A	TS1070 Tape Drive Model F7A	31 December 2024	TS1080 Tape Drive Model F8C or IBM Ultrium LTO-9 Tape Drive Model F9C
3588	F8A	TS1080 Tape Drive Model F8A	31 December 2024	TS1080 Tape Drive Model F8C or IBM Ultrium LTO-9 Tape Drive Model F9C
3592	E08	TS1150 Tape Drive Model E08	31 December 2024	TS1160 Tape Drive Model 60F or TS1170 Tape Drive Model 70F
3592	60G	TS1160 Tape Drive Model 60G	31 December 2024	TS1160 Tape Drive Model 60F or TS1170 Tape Drive Model 70F

Additional details for the IBM products or services may be available on the [IBM Product Lifecycle](#) website.